

Before installing a new gas connection you need to consider the following aspects. If you have any concerns regarding site access, please call our friendly customer services team on 0800 84 12 12 to organise a **free site inspection** before proceeding with the installation.



Is the driveway steep or structurally unsound for heavy vehicles? Is there a safe place for the truck to stop to make the delivery?

**OnGas delivery truck measurements (approx):**

- 2.1 meters wide
- 5.5 meters long
- 8.5 tons fully loaded



The access route should be clear of obstacles and not be over delicate or decorative surfaces such as terracotta due to the weight of the cylinders.

**OnGas 45kg Cylinders:**

- Gas weight = 45kg
- Cylinder weight = 40k
- Total Weight when full = 85kg



Could the pathway or stairs make delivery difficult?

- **Generally should not exceed 5 steps.**
- **Maximum step tread riser should be 125mm.**
- **Steps should not exceed 1.5m total rise.**
- **Paths should have a minimum width of 600mm and not exceed 20 degree gradients.**



Cylinder installations should be in an accessible location where the delivery of gas can be made safely by one person.